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> System Stops Sweethearting for Bahamian Retailer

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Sep 30, 2010 4:54 PM, By SN STAFF

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NASSAU, Bahamas - AML Foods here has installed POS video recognition software design to thwart sweethearting in two stores: Solomon's Supercenter, with 140 employees, and Solomon's Freeport, with 60 employees.

The system, from StopLift Checkout Systems, Cambridge, Mass., was credited with catching a cashier scanning only \$32 for \$300 worth of food in a transaction with her brother's girlfriend.

"For a relatively small investment, Stoplift allows us to have more 'eyes' on the front end," said Gavin Watchorn, president and chief executive officer, AML Foods, in a statement. "The information we see on the video is indisputable."

All his employees at the two stores know that the system has been implemented.

"A deterrent is better than not telling our employees," Watchorn said. "We give them three strikes. If the sweethearting is deliberate, they've been caught on video and they're out. Sweethearting is not tolerated at AML Foods."

Watchorn said he is also using the technology to detect middle-of-the-basket (MOB) and bottom-of-the-basket (BOB) sweethearting.

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