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News for the retail industry

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Retail Technology

New software catches "sweethearting" as it happens

"Sweethearting" is the term industry insiders use when describing the way some cashiers pretend to scan merchandise and then bag it for family or friends who don't end up paying. StopLift has developed a computer vision technology that can identify the practice as it happens, and by using the technology Hannaford Bros. discovered that as many as 20% of cashiers took part in the practice. [The Boston Globe \(1/27\)](#) [E-MAIL THIS STORY](#)